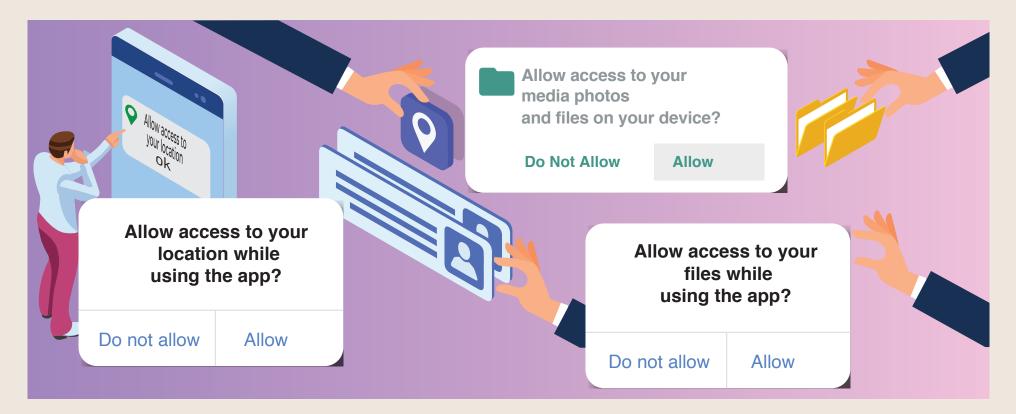
# Take care of your privacy, when you use free applications



## Free, but at what price?

Cybersecurity specialists conclude that the

true cost of a free application is your

personal data.

By accepting the conditions of use without reading the terms of the applications, what we are actually granting are the legal permissions for the access of your personal information to third parties.





#### Traducción al idioma inglés: **Prof. Mario Alberto Huitrón Ibarra**



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## NOM 184, your protection against abusive clauses in Telecommunications services



It obliges internet, pay television, landline and mobile telephone providers to comply with regulations so that you have fair conditions when acquiring their services, thus reinforcing your rights as a consumer.

Some of them are:

- Free unlocking of the mobile to use it in the desired company.
- Deliver the Charter of Minimum Rights of Public Telecommunications Services.
- Poor service bonuses.
- Warranty not less than 90 days on devices.
- Adequate and timely care.
- Support in the event of theft or loss of the mobile.

## Refund of the unused balance, in the next top-up.

# Know your rights and assert them!





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